

Master Guide Candidate: \_\_\_\_\_ Date: \_\_\_\_\_

## Communication Theory and Listening Skills Notes

- What is communication?

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- What are the five levels of communication?

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_

- Why is listening important when you communicate?

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- What are some Barriers of Effective Listening?

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

- Identify two Effective Methods to listening.

1. \_\_\_\_\_  
\_\_\_\_\_
2. \_\_\_\_\_  
\_\_\_\_\_

- Identify four Effective Listening Rules.

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_